

April 3rd, 2017

Christine Massey
Via email cmssyc@gmail.com

Dear Ms. Massey,

This responds to your complaint of March 9, 2017 which was directed to me and which, as has been previously indicated when acknowledging receipt of your complaint, falls for me to deal with under the Region's formal complaint policy. I have considered the content of your email of that date. Your complaint is that the Medical Officer of Health "*failed to supply valid evidence to support [her advice that residents are not exposed to HFSA]...and has ignored all of my queries on the topic*".

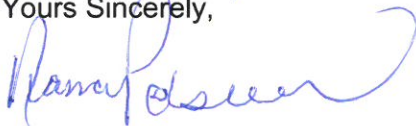
Upon review, your email of March 9, 2017 consists largely of assertions in support of your position on the use of fluoride in drinking water. Your advocacy for changes to Peel's current practice on the use of fluoride in Peel's drinking water has been considered by Regional Council throughout its recent protracted review of that practice, and where requested by Council, Peel's Medical Officer of Health has provided Council with information as requested in response to your advocacy. I find a non-response to these aspects of your email to have been entirely appropriate.

Your March 9, 2017 email contains one request for information which in my view does call for a response. In so finding, I am not to be taken as accepting any of the many premises which your email posing the request expresses or implies. That request was stated by you in these terms:

"...please provide all of the "studies" you rely upon when insisting that industrial waste HFSA dissociates 100% in our drinking water and that ph level is the only determining factor"

I am accordingly responding to your complaint by asking staff through the Acting Medical Officer of Health, Dr. Lawrence Loh to respond to this request. I am advised that you may expect a direct response within 9 working days. In all other respects I find your complaint to be without merit.

Yours Sincerely,



Nancy Polsinelli
Commissioner, Health Services

C: Regional Clerk

Health Services

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